ITSM and Education

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Abstract

The purpose of this workshop is to demonstrate an extended ITSM taxonomy to the professor, and also demonstrate courses now available in Foundations of IT Services I and II, and possibly, Business Service Management, and Introduction to Cloud Computing.

Workshop Leader Information (Please attach a copy of your resume in your email submission)

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Additional Workshop Presenters (copy for each one)

Name: TBD
Affiliation:
Postal Address:
Telephone:
Cell:
Fax:
Email:
Detailed Description
The purpose of this workshop is to demonstrate an extended ITSM taxonomy to the professor, and also demonstrate courses now available in Foundations of IT Services I and II, and possibly, Business Service Management, and Introduction to Cloud Computing.

Special Requirements
Note: Regular equipment includes a computer, projector and screen.

( ) Computers
( ) Internet Access
( ) Others, Please specify: ______________________

Audience
Insert a description of likely participants
All MIS, CS, OR, and Eng. Professors both undergraduate and graduate
Maximum number of participants: ______100__________

Specify the requirements for the audience such as computer, special software, and Internet access etc., in the following: