

3-1-2010

# ITSM and Education

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## Recommended Citation

Kontogiorgis, Paul, "ITSM and Education" (2010). *AMCIS 2010 Proceedings*. 463.  
<http://aisel.aisnet.org/amcis2010/463>

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## Tutorial and Workshop Proposal for AMCIS 2009

<b>Submission Date:</b>	March 1, 2010
<b>Workshop/tutorial Title:</b>	ITSM and Education
<b>Duration:</b>	<input type="checkbox"/> Full Day <input type="checkbox"/> Half Day
<b>Classification:</b>	<input type="checkbox"/> Tutorial <input checked="" type="checkbox"/> Workshop

### Abstract

Please insert a 200 word abstract here.

The purpose of this workshop is to demonstrate an extended ITSM taxonomy to the professor, and also demonstrate courses now available in Foundations of IT Services I and II, and possibly, Business Service Management, and Introduction to Cloud Computing.

### Workshop Leader Information (Please attach a copy of your resume in your email submission)

Name:	Paul Kontogiorgis
Affiliation:	IBM and AIS SIGSVC – VP for Membership
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Cell:	
Fax:	
Email:	paulkont@us.ibm.com

### Additional Workshop Presenters (copy for each one)

Name:	TBD
Affiliation:	
Postal Address:	
Telephone:	
Cell:	
Fax:	
Email:	

**Speakers' background, description of workshop, and envisioned activities during the workshop (please provide information for each speaker)**

Detailed Description

The purpose of this workshop is to demonstrate an extended ITSM taxonomy to the professor, and also demonstrate courses now available in Foundations of IT Services I and II, and possibly, Business Service Management, and Introduction to Cloud Computing.

**Special Requirements**

Note: Regular equipment includes a computer, projector and screen.

- Computers
- Internet Access
- Others, Please specify: \_\_\_\_\_

**Audience**

Insert a description of likely participants

All MIS, CS, OR, and Eng. Professors both undergraduate and graduate

Maximum number of participants: \_\_\_\_\_ 100 \_\_\_\_\_

Specify the requirements for the audience such as computer, special software, and Internet access etc., in the following: