Mini-Panel: A Research Agenda for ERP Systems

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Mini-Panel: A Research Agenda for ERP Systems

Moderator: Wenhong Luo, Worcester Polytechnic Institute

In the MIS field, interest in research on enterprise resource planning (ERP) systems is growing. Implementation of an ERP system is a major organizational undertaking, typically requiring the software to be customized to the organization, and organizational processes customized to the ERP system. Many organizations have learned that the implementation of these systems is extremely difficult not only because of the technical challenges they must face but also because of the process changes they have to accomplish. This panel will address the major issues surrounding ERP systems research. Specifically, we will discuss the following three questions: 1) Why is it necessary to study ERP systems? In other words, what makes ERP systems different from other kinds of large-scale information systems? 2) What do we need to study about ERP systems? 3) How should we study ERP systems?

Panelists:

Chris Holland, Manchester Business School
Steven Sawyer, Syracuse University
Diane Strong, Worcester Polytechnic Institute