# Table of Contents

*At the Junction Between Information Systems and People Interacting in Organizations* .......... iii

**Research Articles**

**Starling Hunter**

*Have Business Method Patents Gotten A Bum Rap? Some Empirical Evidence* .......... 1

**Molly McLure Wasko and Robin Teigland**

*Public Goods or Virtual Commons? Applying Theories of Public Goods, Social Dilemmas, and Collective Action to Electronic Networks of Practice* ......................... 25

**George Kontolemakis, Panagiotis Kanellis, Drakoulis Martakos**

*Software Agents for Electronic Marketplaces: Current and Future Research Directions* ................................................................. 43

**Daniel Evans and Aaron Smith**

*Augmenting the Value Chain: Identifying Competitive Advantage via the Internet* ...... 61